Elazar Pimentel RTE | Program & Product Manager	Elazar.Pimentel@gmail.com LinkedIn X GitHub

Professional Summary

Technical Program & Project Manager and Release Train Engineer with 20+ years bridging public and private sectors. Authored $480M public tender for smart-mobility platform. Strong foundation in IT infrastructure, cybersecurity, cloud and AI; expert in Agile/SAFe frameworks and cross-functional team leadership. Clinical background as registered nurse informs approach to healthcare-tech initiatives.

Core Competencies

- **Program & Project Leadership**: End-to-end delivery, PI planning, change management
- **Agile/SAFe/RTE**: Release Train Engineer, PI planning facilitation, ART coordination, Scrum, Kanban, risk management
- **Stakeholder Management**: RFP/bid authoring, procurement cycles, multiregional coordination
- **Technical Acumen**: IT infrastructure, networking, cybersecurity, cloud platforms (Azure/AWS), AI tools & frameworks
- **Tools & Platforms**: Jira & Confluence (expert - daily management of multiple teams/projects, API integration, custom Next.js automation), program-tracking suites

Professional Experience

Technical Program Manager Government of the City of Buenos Aires | 2016 – Present

- Led delivery of BA Ecbici smart-mobility platform, a $480M public-private partnership.
- Authored technical design, wrote a substantial portion of public tender content and managed the RFP cycle.
- Lead MovilBA unified transportation management platform for city-wide public transport operations (buses, school transport, taxis, remises).
- Implemented AI-driven fraud prevention using Isolation Forest for subsidy auditing and LSTM time-series models for real-time bus arrival predictions.
- Direct technical team and business analysts; review/approve user stories, coach cross-functional teams.
- Facilitated SAFe PI planning workshops to align 5+ cross-functional teams.
- Oversaw city-wide IT infrastructure and smart mobility projects, ensuring stakeholder alignment across departments.

Senior Consultant & Technical Product Owner Pensanta.com | 2016 – Present

- Lead Google Workspace migrations and provide program/project management services for enterprise clients
- Serve as external Product Owner for large-scale software initiatives, bridging client needs with development teams
- Build custom software solutions for small to medium-sized business requirements
- Directed regional infrastructure planning and optimization across 10+ countries
- Designed risk-reduction strategies for enterprise clients, integrating security controls into legacy environments

Operations Director HK Security Services | 2011 – 2016

- Managed daily operations and service delivery, scaling from 100 to 250+ staff and growing revenue from $1.5M to $4M over four years.
- Implemented operational efficiencies and compliance frameworks to meet industry-standard regulations.

IT Director – LATAM FTI Inc., Miami, FL | 2005 – 2011

- Oversaw IT operations and governance across 9 regional offices (200+ users).
- Led customer-facing audits, takeovers and forensic investigations; delivered scalable, secure architectures across legal and financial sectors.

Legal Technology & IT Director – LATAM Kroll Inc., Miami, FL | 1997 – 2005

- Aligned IT strategy with business objectives for 6 offices and 350 users.
- Built legal technology practice serving compliance audits, corporate takeovers and forensic investigations; established foundation for scalable regional operations.
- Note: Transitioned to FTI Inc. with team when acquiring Kroll's legal technology division.

Education & Certifications

- **Project Management Certification** - Universidad Argentina de la Empresa (UADE), September 2025
- **Atlassian Jira & Confluence** - 10 courses completed, May 2025
- **Frontend Development React Career** - CoderHouse (Top 10%), September 2024
- **Product Manager** - CoderHouse (Top 10%), August 2024
- **Agile Methodologies (Scrum)** - CoderHouse (Top 10%), May 2025
- **Professional Coaching** - Axon Training, May 2025
- **IBM Program Management** - Coursera (in progress)
- **Google Project Management** - Coursera (in progress)

Volunteer Experience

Registered Nurse (Volunteer)

- Provide primary care and health-education support for NGO clinics; leverage clinical background to enhance healthcare-tech initiatives.

Additional Skills & Languages

- **Coaching & Mentoring:** Coach cross-functional technical teams and business analysts; mentor developers in full-stack architecture and best practices
- **Languages:** Spanish (native), English (native - 20 years in USA)